

General Terms and Conditions



Art. 1 – Applicability

These general terms and conditions apply to every stay at our premises.

Art. 2 – Duration of Stay

Stays are for tourist purposes only and of limited duration. The guest cannot claim any right to extend their stay.

In some cases a minimum stay applies, see the room descriptions for details.

Art. 3 – Reservation

A reservation is only confirmed once a deposit has been received into our account. This deposit amounts to 30% of the total booking.

Art. 4 – Payment of Balance

The remaining balance must be paid no later than 30 days before the start of the stay.

For last-minute bookings, the full amount is due immediately. Meals and drinks must be paid in cash on the morning of departure. We do not accept cheques.

Art. 5 – Cancellation by the Guest

All cancellations must be made in writing or via email. The following charges apply:

- a) Cancellations made more than 30 days before the start date: the 30% deposit will be refunded, minus €10.00 administration fee.
- b) Cancellations made less than 30 days before the start date: the full amount will be charged.
- c) If the guest shortens the stay after arrival, the full original booking amount remains due.

Note: our rates do not include any cancellation insurance.

Art. 6 – Cancellation by the Owner

If the owner is forced to cancel the stay, the guest will be informed immediately via email or in writing. Any payments already made will be fully refunded without any delay.

Art. 7 – Arrival & Departure

Check-in is from 3:00 p.m. onwards.

Check-out is by 11:00 a.m. on the day of departure.

Late arrivals (after 8:00 p.m.) are possible upon request.

Art. 8 – Tourist Tax

Accommodation rates include all taxes *except* for the local tourist tax (*taxe de séjour*), which must be paid by the guest to the owner, who then forwards it to the tax authorities.

Art. 9 – Use of Guest Areas

Guests are expected to respect the peace and quiet and use facilities, buildings, and furniture only as intended.

Accommodations should be left in good condition. Any damage may be charged to the guest.

Art. 10 – Capacity

The agreement is made for a specific number of people. If more guests arrive than agreed and no additional rooms are available, the owner may refuse access to the extra guests. This does not count as cancellation or modification by the owner.

Art. 11 – Pets

Pets are not allowed in the accommodations, the house, or anywhere on the property.

Art. 12 – No Smoking or Vaping

Smoking and vaping are not allowed inside the guest accommodations.

Smoking/vaping is allowed on the terrace, provided it does not disturb other guests.

Art. 13 – Changes to Terms

These general terms and conditions may be amended at any time without prior notice.

By paying the deposit, the guest agrees to and accepts the terms and conditions.